

## **FAQs**

### **1. How much is the recurring monthly student care fee?**

Our monthly fee is \$230 payable via Giro, Paynow (Payable to our UEN: 201323745G or cheque (Payable to Little Professors Learning Centre Pte Ltd).

### **2. Do i need to pay SCC fee if my child does not attend during the holidays?**

There will be no pro-rating or refund for the student care fee, registration fee, deposit and material fee (if applicable). For absence during the school holidays, there will also be no pro-rating or refund of the student care fees. Our fees are fixed monthly at \$230.

### **3. What is SCFA and am I eligible?**

Student Care Financial Assistant (SCFA) Scheme subsidies are provided by the Ministry of Social and Family Development(MSF). With effect from 1 July 2020, to qualify for SCFA, the monthly gross household income must not exceed \$4500 or per capita income (PCI) not exceeding \$1,125 for families with >5 members (both parents are working , the child is a Singapore Citizen or a PR with at least 1 Singapore Citizen family member). If approved, the amount of fee assistance is prorated based on the household income.

### **4. Our Operating hours**

On normal school days, we operate from after school dismissal to 7pm (Monday to Friday) and 7.30am to 7.00pm (Monday to Friday) during School Holidays. We are closed on all Public Holidays.

We will broadcast a message to all parents should we have any special operating hours.

### **5. What do our kids do at LP?**

Being based within the primary school, we provide a learning environment that is designed to complement and align with the MOE's Way of caring and developing students. From homework guidance to our specially planned programmes (Character Counts, Art Lab, Creative Yoga Lab, STEM Lab and BOKS Lab). Our mixture of activities provides students with a balance of discipline and growth while instilling moral values such as respect and giving the students room for creativity. Little Professors creates multiple platforms and meaningful opportunities for children to learn and fuel them with holistic development in varied areas so that they would be equipped with skills for the future.

**6. How will my child be grouped in their classes?**

We strongly encourage and will plan for students of the same class to be in the same group in LP Classes, as this will also help them better in terms of homework and classroom communication.

Eg: 2A and 2B will be in the same class group in LP.

Our overall centre teacher to student ratio is capped at 1:25.

**7. Is my child allowed to shower and nap?**

We do not have shower facilities and students do not take a shower after their school dismissal. However, parents can allow their child to bring a small towel for them to wipe themselves and change into our Little Professors T-Shirt during the washup routine.

Naptime is only for P1s. Students will take a rest at their own table, and we will slowly wean them off by Term 1.

**8. Can my child wear home clothes during SCC hours?**

It is compulsory for all students to wear their Little Professors Tshirt, school shorts/black or dark blue shorts and covered shoes.

**9. What are the modes of communication?**

All communication will be via our main line, 8606 1170. Kindly save our number to your contact list. You may wish to WhatsApp us for dismissal timings, report absence, reply to surveys or consent forms or if you need our team to give you a call. We will also be broadcasting messages via our main line should there be any updates (especially for our special operating hours and closure).

Otherwise, you can also email us at [westwood@littleprofessors.com.sg](mailto:westwood@littleprofessors.com.sg)

All students will be provided with a communication book. The communication book will help to bridge the communication between teachers and parents.

**10. If my child has completed his/her homework or does not have homework, can they bring their own assessment?**

Yes, they can but we will prioritise school homework. We'll ensure school homework is completed before your child does his/her assessment. Apart from ensuring your child completes his/her homework, our teachers will ensure your child revises his/her English and Mother Tongue spelling practice.

**11. Can the SCC teachers guide my child with his/her homework?**

As per MOE's guidelines, SCC teachers will not be coaching students. We will

encourage students to try to complete their homework on their own. If your child is having difficulty with the questions, we will try to clarify what the question is asking and direct them to their textbooks or notes for help. Should they still need further help, we'll get them to check with their school teachers the next day. This is also to ensure that our teachers do not teach the wrong methods as they are not MOE-trained teachers. More importantly, the homework is an avenue for school teachers to monitor your child's progress.

**12. My child has allergies/special dietary requirements, can he/she pack her own food?**

Please provide us with a doctor's memo stating the allergies/special dietary requirements so that we can work with our lunch caterer to cater to your child's dietary needs.

**13. Can my child buy food from the canteen instead of eating your catered food?**

We strongly encourage the students to be eating our catered lunch to ensure fairness among the students. We are constantly working closely with the external vendors to improve on the lunch. Meal menu can be found in your child's communication book.

**14. Do you have specific dismissal timings?**

Yes. Our dismissal timings are as follows:

1.30pm	2.30pm	3.15pm	4.15pm	4.45pm	5.15pm	5.45pm onwards - Flexible
--------	--------	--------	--------	--------	--------	---------------------------------

Our SCC dismissal timings are from school dismissal to 7pm.

**15. Do you provide supplementary academic worksheets for the students?**

No, we do not provide supplementary academic worksheets. Students can bring their own assessment or supplementary worksheets. Our teachers will ensure they complete it after completing their school homework if time permits.